

## BARTUGGI RETURN FORM

|                     |  |
|---------------------|--|
| <b>ORDER NUMBER</b> |  |
|---------------------|--|

| QUANTITY | PRODUCT CODE | DESCRIPTION | REFUND | EXCHANGE PRODUCT  | REASONING CODE | REASONING CODES   |
|----------|--------------|-------------|--------|---|----------------|---|
|          |              |             |        | <input type="checkbox"/> CHANGE WITH ANOTHER COLOR. DESIRED COLOR.....<br><input type="checkbox"/> CHANGE WITH SAME MODEL |                | 1. DEFECTIVE PRODUCT<br>2. WRONG ITEM<br>4. DIFFERENT FROM WHAT EXPECTED<br>5. OTHER..... |
|          |              |             |        | <input type="checkbox"/> CHANGE WITH ANOTHER COLOR. DESIRED COLOR.....<br><input type="checkbox"/> CHANGE WITH SAME MODEL |                |   |
|          |              |             |        | <input type="checkbox"/> CHANGE WITH ANOTHER COLOR. DESIRED COLOR.....<br><input type="checkbox"/> CHANGE WITH SAME MODEL |                |   |
|          |              |             |        | <input type="checkbox"/> CHANGE WITH ANOTHER COLOR. DESIRED COLOR.....<br><input type="checkbox"/> CHANGE WITH SAME MODEL |                |   |
|          |              |             |        | <input type="checkbox"/> CHANGE WITH ANOTHER COLOR. DESIRED COLOR.....<br><input type="checkbox"/> CHANGE WITH SAME MODEL |                |   |
|          |              |             |        | <input type="checkbox"/> CHANGE WITH ANOTHER COLOR. DESIRED COLOR.....<br><input type="checkbox"/> CHANGE WITH SAME MODEL |                |   |
|          |              |             |        | <input type="checkbox"/> CHANGE WITH ANOTHER COLOR. DESIRED COLOR.....<br><input type="checkbox"/> CHANGE WITH SAME MODEL |                |   |

### RETURN INSTRUCTIONS

It's ease to return an item! Just fill in this form and send it back to us together with the item you are returning. Please follow the steps below:

1. In the existing form for each item you are returning please select whether you prefer a money refund or an exchange. Please note that we are only able to offer color or same product exchanges in case you received a faulty item.
2. Select a return reasoning code
3. Shipping costs will not be refunded. We will refund you what you paid for the goods but not the delivery charges except in cases where the order was faulty
4. Place this form in your package
5. When we receive the returned product, we will send you an email. Any refund will automatically be issued to the card used to make the original purchase within 30 days
6. From receipt, you have 10 days to decide if you want to return any item within your order. The items returned must be in their original condition.

For additional information please email us at [orders@bartuggi.com](mailto:orders@bartuggi.com) or visit our website.

**BARTUGGI HELLAS**  
**47 SAMOU STR.**  
**MAROUSI – 15125**  
**ATHENS - GREECE**

**SIGNATURE:** .....